

# IMERMAN ANGELS

## REMOTE VOLUNTEER: BILINGUAL CANCER INTAKE & SUPPORT

### MAKE A TREMENDOUS DIFFERENCE IN THE LIVES OF CANCER FIGHTERS, SURVIVORS, PREVIVORS AND CAREGIVERS!

Do you have a patient, empathetic heart ready to make a difference? Do you enjoy talking with new people and providing comfort to others? Do you speak another language? Volunteer as a Bilingual Cancer Intake Specialist!

This volunteer must be bilingual (we are open to any and all languages) and have a proficient vocabulary of medical terminology in the respective language.

### SUMMARY

Touch the lives of cancer fighters, survivors, previvors, and caregivers by becoming a key member of Imerman Angels' Programs team. Work directly with our community to provide reassurance and empathy to those seeking to be matched with a mentor whose cancer experiences mirror their own, and who understands the complexities of a diagnosis. Gain insight and knowledge through the mentorship of an experienced Cancer Support Specialist to acquire advanced skills in navigating sensitive conversations. This is a remote volunteer opportunity.

### THIS VOLUNTEER OPPORTUNITY IS FOR THOSE SEEKING TO GAIN

- Understanding of cancer terminology, including diagnosis, metastasis, treatment and genetic mutation
- Empathetic communication skills and experience navigating difficult conversations
- Improved team collaboration to achieve a unified goal
- Experience assisting a diverse population with a variety of needs
- Working knowledge of Salesforce data entry
- Enhanced soft skills
- Proficiency with the Google Suite - Gmail, Google Drive, Google Sheets, Google Calendar, Google Meets
- Exposure to managing timelines, deadlines and improved ability to plan ahead
- Participation and partnership with non-profit operations, programs and outreach

### PRIMARY GOALS:

Improve the quality of life for cancer fighters, survivors, previvors and caregivers by:

- Ensuring every person gets an empathetic and personalized one-on-one assessment that prepares them to be matched with a mentor
- Gathering important matching criteria from each new person wanting a match (Support Seeker) through a personalized phone conversation
- Collecting and assessing necessary information from people aiming to provide support to others as a Mentor Angel through a personalized phone conversation
- Recording the assessed information into the Salesforce database
- Time commitment of 12 weeks for eight hours per week during normal business hours: Monday through Friday, 9am - 5pm CST



Imerman Angels is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all Applicants and Team Members based on individual qualifications without regard to race, religion, color, national origin, gender, sexual orientation, gender identity, gender expression, age, status as a protected veteran, status as an individual with a disability, or any other classification protected by law. Imerman Angels encourages applicants to come as you are.

## ABOUT IMERMAN ANGELS

### OUR VISION

Imerman Angels envisions a world where cancer is not a solitary experience.

### OUR MISSION

Imerman Angels' mission is to provide comfort and understanding for all cancer fighters, survivors, previvors and caregivers through a personalized, one-on-one connection with someone who has been there.

### OVERVIEW

Our organization was created with the belief that no one should have to face cancer alone. At age 26, Jonny Imerman was diagnosed with testicular cancer, and though he had the loving support of his family and friends, he never felt more alone. He envisioned the benefits of talking to someone just like him; someone intimately familiar with his experience who had already faced the same type of cancer.

Jonny's vision became a reality when Imerman Angels became a 501(c)(3) organization in 2006. Through our unique matching process, Imerman Angels partners anyone seeking cancer support with a "Mentor Angel". A Mentor Angel is a cancer survivor, previvor or caregiver who is the same age, same gender, and most importantly, who has faced the same type of cancer. Imerman Angels' free service fills the "understanding gap" in comprehensive cancer care and helps anyone touched by any type of cancer, at any cancer stage level, at any age, living anywhere in the world.

### INCLUSION PLEDGE: COME AS YOU ARE

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